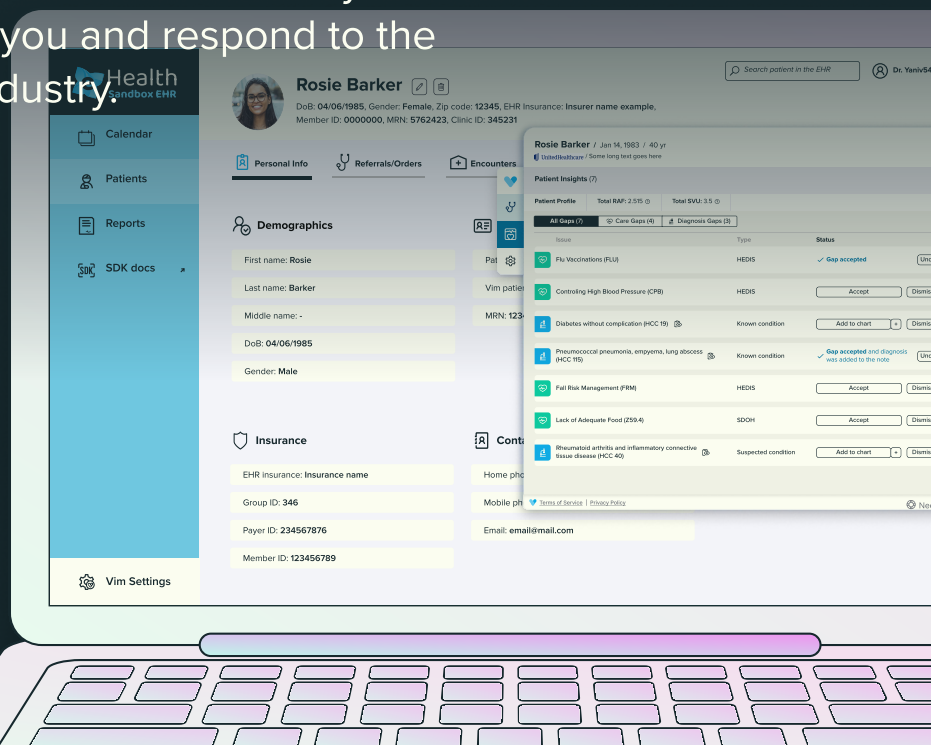




# A Guide For Evaluating Value-Based Care Platform Solutions

To succeed in value-based care, embracing technology is no longer a luxury—it's a necessity. **But with so many options available from point-of-care technology to risk adjustment platforms, how do you identify the solution that best meets your organization's and your provider network's unique needs?**

This checklist will help you ask potential technology vendors the right questions. Use it as a roadmap to navigate your options and ensure the solution you choose can grow alongside you and respond to the ever-changing healthcare industry.



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# Value-Based Care Platform Evaluation Checklist

## Interoperability/Scalability

All-in-one platform for value-based care.	<input checked="" type="checkbox"/>
Ability to take insights from payers, analytics vendors, providers, ACOs, etc., and connect them across EHR workflows at the point of care.	<input checked="" type="checkbox"/>
A scalable infrastructure that can support new partnerships (third-party analytics and technology partners/developers).	<input checked="" type="checkbox"/>
Unified view that supports multiple data sources, payers, and applications to enhance customer-owned data and workflows.	<input checked="" type="checkbox"/>
Ability to handle increased data volumes and network growth (more customer providers and end users).	<input checked="" type="checkbox"/>
Integration and interoperability with older/legacy EHRs.	<input checked="" type="checkbox"/>
Ability to support customer-developed applications and workflows.	<input checked="" type="checkbox"/>
Seamless updates for data sources, applications, and features without additional provider setup.	<input checked="" type="checkbox"/>



# Value-Based Care Platform Evaluation Checklist

EHR Integration	
Ability to support EHRs with an integration roadmap.	<input checked="" type="checkbox"/>
Proven proprietary process to integrate with new EHRs in weeks, not months.	<input checked="" type="checkbox"/>
Automatically adjust workflows based on EHR updates to ensure minimal disruption.	<input checked="" type="checkbox"/>
Bi-directional data exchange across EHRs for patient-specific data sharing.	<input checked="" type="checkbox"/>
User-controlled interface placement to maximize EHR screen use.	<input checked="" type="checkbox"/>
Controls to minimize provider/user disruption during existing workflows (e.g., limit push notifications).	<input checked="" type="checkbox"/>
Flexible EHR integration approaches, including native EHR integrations and overlays.	<input checked="" type="checkbox"/>
EHR integration that works independently of specific EHR access points (does not limit deep clinical workflow integration).	<input checked="" type="checkbox"/>



# Value-Based Care Platform Evaluation Checklist

## Clinical Onboarding

Rapid EHR connection on clinical devices with near-zero lift from provider teams.	<input checked="" type="checkbox"/>
Customizable onboarding workflows tailored to specific clinical settings, including owned and affiliate practices.	<input checked="" type="checkbox"/>
Live support and comprehensive training materials for fast adoption and continued successful use.	<input checked="" type="checkbox"/>
Back-end user access and control platform.	<input checked="" type="checkbox"/>
Flexible network deployment options, e.g., Chrome Store and Microsoft configurations (GPO and MSI).	<input checked="" type="checkbox"/>
Customer controls for data and application roll-out (e.g., ability to do phased or broad deployment for each app or workflow).	<input checked="" type="checkbox"/>

## Provider/Care Team Experience

Enhances workflows regardless of data source or EHR.	<input checked="" type="checkbox"/>
Integration of actionable data, insights, and applications at the point of care to aid decision-making and support care opportunities.	<input checked="" type="checkbox"/>
Opportunities for end users to provide product feedback and engage with vendor team reinforcing platform adoption.	<input checked="" type="checkbox"/>
Ongoing and real-time tech support and customer service.	<input checked="" type="checkbox"/>
Single Sign On (SSO) and other log-in options for seamless end-user experience.	<input checked="" type="checkbox"/>
Ability to remotely enable functionalities for provider groups, eliminating the need for extra implementation efforts at the clinic level.	<input checked="" type="checkbox"/>





# Value-Based Care Platform Evaluation Checklist

## Features & Functionality

Actionable, patient-specific data and insight sharing during EHR workflows.	<input checked="" type="checkbox"/>
Core apps improve quality and risk adjustment performance (options to bring data or leverage vendor-curated data).	<input checked="" type="checkbox"/>
Seamless patient chart retrieval through EHR connectivity.	<input checked="" type="checkbox"/>
Prescription adjustment and recommendation workflows with core application.	<input checked="" type="checkbox"/>
Referral and prior authorization workflows.	<input checked="" type="checkbox"/>
Real-time patient matching logic from EHR records.	<input checked="" type="checkbox"/>
Automated write-back triggered by user actions to remove manual data entry back into the EHR.	<input checked="" type="checkbox"/>
Auto-expansion when relevant data is found; no unnecessary pop-ups.	<input checked="" type="checkbox"/>
Auto-resolution of gaps when associated ICD-10 codes already exist within the chart, reducing duplicative work.	<input checked="" type="checkbox"/>
Helpful tooltips for end-users while navigating the user interface (e.g., industry descriptions for quality measures).	<input checked="" type="checkbox"/>
White labeling of workflow to improve provider brand recognition.	<input checked="" type="checkbox"/>
Ability to customize data fields within existing applications.	<input checked="" type="checkbox"/>



# Value-Based Care Platform Evaluation Checklist

## Monitoring & Reporting Capabilities

Ability to track progress towards value-based care goals.	<input checked="" type="checkbox"/>
Interactive dashboards monitor network utilization and engagement.	<input checked="" type="checkbox"/>
Ability to track engagement funnel and meaningful actions from providers and clinical users.	<input checked="" type="checkbox"/>
Ability to generate exportable engagement metric reports (PDFs and images).	<input checked="" type="checkbox"/>
Insights into user actions via secure passback reports at a regular frequency (daily, weekly, or monthly).	<input checked="" type="checkbox"/>

## Technical Considerations

Cloud-based infrastructure to enable seamless updates and scalability.	<input checked="" type="checkbox"/>
Flexible customer data ingestion methods via flat-file or APIs.	<input checked="" type="checkbox"/>
Disaster recovery protocols and uptime guarantees for uninterrupted care delivery.	<input checked="" type="checkbox"/>
Flexible deployment options to accommodate various healthcare IT infrastructures (cloud-based and on-premise).	<input checked="" type="checkbox"/>
Minimum uptime service level of 99% (in each year, month, week, and day).	<input checked="" type="checkbox"/>
Automated version control/updates of core applications with zero downtime or reconfiguration.	<input checked="" type="checkbox"/>
Multiple communication channels for customers and end users, including in-app support, email, live chat, and optional shared Slack channel.	<input checked="" type="checkbox"/>



# Value-Based Care Platform Evaluation Checklist

## Data Security & Compliance

Compliance with HIPAA Privacy and Security Rules, HITRUST CSF and SOC 2 Type II certifications; manages BAAs to ensure ecosystem-wide compliance.	<input checked="" type="checkbox"/>
Data storage in dedicated U.S. environments with strict data lifecycle management and regular audits to ensure confidentiality and compliance.	<input checked="" type="checkbox"/>
End-to-end encryption (AES-256, SHA-512, RSA-2048) reinforced by secure key management practices, including regular key rotation and monitoring.	<input checked="" type="checkbox"/>
Restricted access using multi-factor authentication (MFA), VPNs, virtual desktops, RBAC, and the Principle of Least Privilege, with comprehensive logging and routine audits.	<input checked="" type="checkbox"/>
Continuous monitoring and automated threat detection supported, including dedicated incident response plan and team.	<input checked="" type="checkbox"/>
Training for internal teams on security awareness, covering topics such as HIPAA requirements, phishing awareness, and data handling best practices.	<input checked="" type="checkbox"/>



## About

Vim's value-based care platform seamlessly integrates with existing clinical workflows and EHRs to enhance provider capabilities. Our technology delivers data, applications, and curated patient insights directly at the point of care across EHRs, when providers need them most.

Vim makes using new technology and participating in value-based care as simple as a provider logging into their existing EHR. Digital health builders of all sizes, including national health plans, leading MSOs, value-based care enablers, and tech companies, use Vim's platform to connect with and empower thousands of provider organizations.

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