



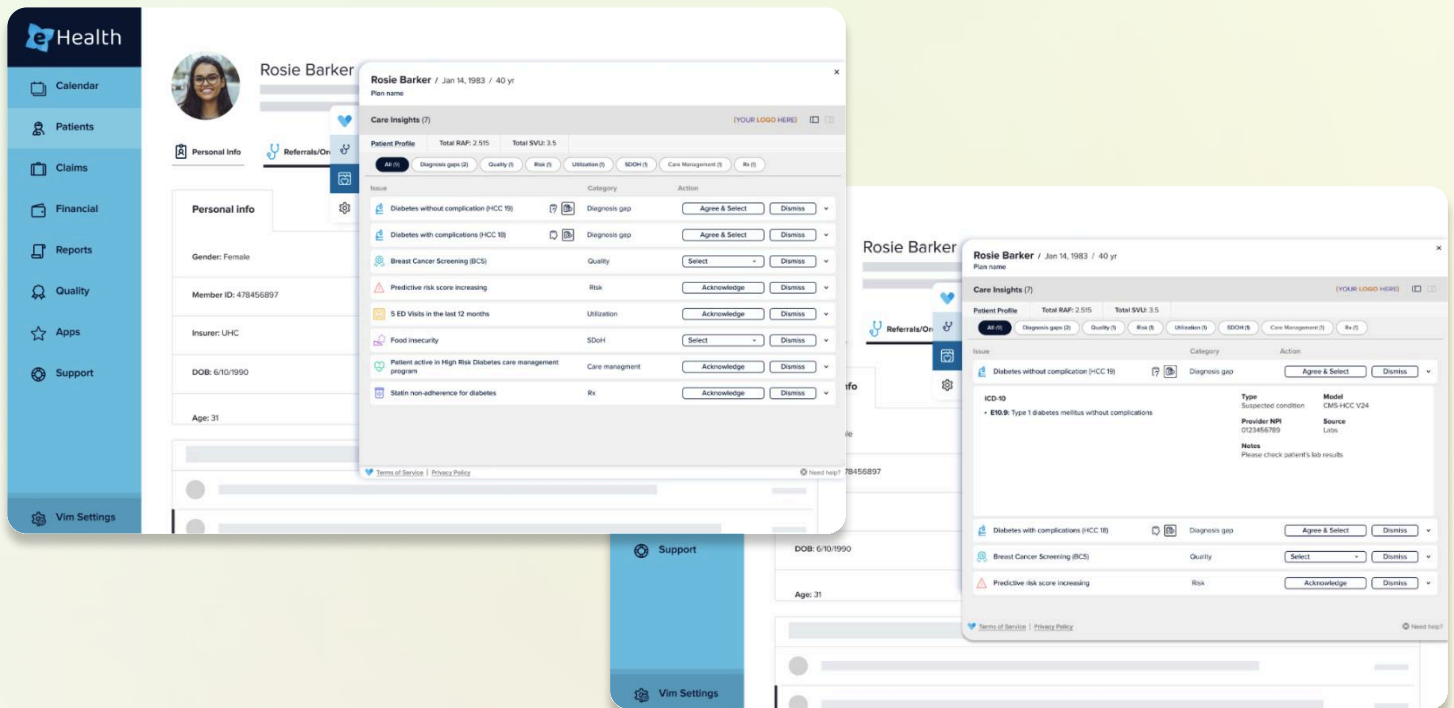
# Care Insights

Embedded intelligence that adapts to every patient and every provider.

Care Insights eliminates the noise and brings relevant, real-time clinical signals directly into the EHR workflow. From risk adjustment to medication gaps, providers can act in seconds, without jumping between systems, clicking through portals, or second-guessing what matters most.

Care teams can act quickly and confidently by agreeing to a diagnosis, tracking a preventive procedure, or addressing social risks, without disrupting their workflow.

**The result:** more accurate documentation, better outcomes, and more time spent on patient care.



## Comprehensive Insight Categories

Care Insights goes beyond diagnosis and care gaps. It delivers a full spectrum of clinical insight types that support value-based care, risk management, and quality of care initiatives:

- **Diagnosis Gaps:** Recaptured and suspected opportunities to assess and document condition, supporting accurate risk adjustment
- **Risk:** Predictive indicators and patient-level risk profiles
- **Quality:** Gaps tied to quality measure programs, such as HEDIS, STAR, ACO, and more
- **Rx:** Medication adherence, utilization trends, and drug safety alerts
- **Utilization:** ER visits, inpatient admissions, avoidable utilization and more
- **Care Management:** Chronic care needs, follow-ups, and transitions of care
- **Social Determinants of Health (SDoH):** Opportunities for assessment, intervention, and confirming needs have been addressed
- **ADT:** Notification of admissions, discharge and transfer.
- **Other Clinical Insights:** Flexible category for uncategorized or partner-defined insights





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## Tailored for Every Role and Workflow

- Users can personalize which insight types they see based on their role.
- Capture provider actions, obtain reasoning, and communicate among the care team.
- Filters and role-based configurations ensure care teams only see what's relevant to them.
- Ability to capture more accurate responses when addressing gaps in care.
- Care teams have visibility into what's already been done, while organizations receive more meaningful feedback through Vim's APIs.

## Unified In-Workflow Experience

- All insight types, such as diagnosis, quality, risk, and more, are integrated in one seamless EHR view.
- Push notifications highlight what needs attention, and expanded views offer supporting detail (e.g., historical ICD-10s, past DOS).
- Care teams take action in fewer clicks with no need to exit the chart.

## Clinical Evidence On-Demand

- View source evidence for each care insight with one click
- Opens PDFs to the exact section eliminating toggling or searching
- Embedded directly in Care Insights with intuitive UI
- Reduces administrative burden and increases provider confidence
- Optional text highlighting draws attention to key sections

## Real-Time Writeback & Automation

- Agreed codes (ICD-10, CPT II) are added to the open encounter on behalf of the user, reducing manual data entry and additional clicks.
- Dismissals capture pre-set reasons and optional notes for transparency.
- Partial resolutions and manual code entry can auto-close gaps with undo options available.
- Data syncs back to data sources in real time, eliminating discrepancies and manual reconciliation.