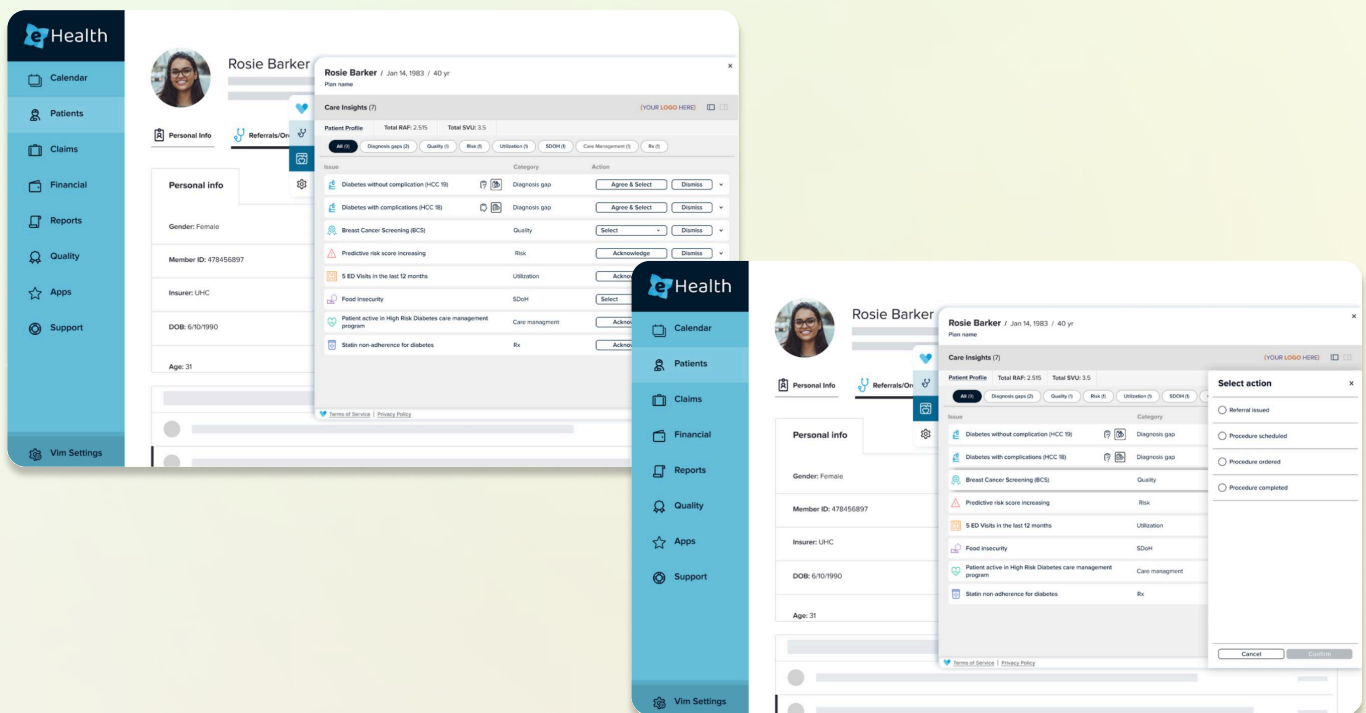




Care Insights

Customized Workflows with Agree Reasons

Vim Care Insights streamlines clinical workflows into one unified and easy to use interface right in the EHR. Healthcare workflows aren't one-size-fits-all. With **Agree Reasons**, users can decide the steps to take when accepting a care insight, and whether a care insight should have just one action (like "Agree" or "Acknowledge") or multiple action options. Additionally, they can tailor those actions by category — for example, "Quality" insights might use one set of actions, while "Utilization" insights use another. This optional flexibility transforms a simple response into a customized workflow.



Value for Clients

- **Configurable actions:** Define the exact steps for accepting a care insight — from a single "Agree" to multiple specific actions.
- **Category-level control:** Apply different action sets depending on whether the insight relates to quality, utilization, or another category.
- **Better visibility:** Receive accurate, structured feedback about exactly which step the user has taken — without chasing for clarification.

Value for Users

- **Clearer options:** Choose the action that best reflects the step you've actually taken, rather than defaulting to "agree" which doesn't provide context.
- **Reduced follow-ups:** Less time clarifying what you meant, more time moving forward.
- **Streamlined collaboration:** Keep progress visible and aligned across teams, including visibility into actions taken by other users in their organization.

With Agree Reasons, "Agree" becomes smarter and more adaptable, enabling workflows that match the real-world needs of users.

